

**EXPEDITED PROCEDURE**  
**Examining Group Number 3623**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

|             |   |                 |                 |
|-------------|---|-----------------|-----------------|
| Applicant:  | Jerald A. Hammann   | Examiner:       | Robert D. Rines |
| Serial No.: | 09/840,332  | Group Art Unit: | 3623            |
| Filed:      | April 23, 2001  | Docket No.:     | H238.101.101    |
| Title:      | SYSTEM AND METHOD EMPLOYING CAPACITY/DEMAND<br>MANAGEMENT IN HUMAN-FACTOR RESOURCE INDUSTRY |                 |                 |

---

**RESPONSE UNDER 37 C.F.R. 1.116**

**Mail Stop AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This Response is in reply to the Final Office Action mailed March 31, 2010. The following pending claims are not amended.